

3-TIER SYSTEM

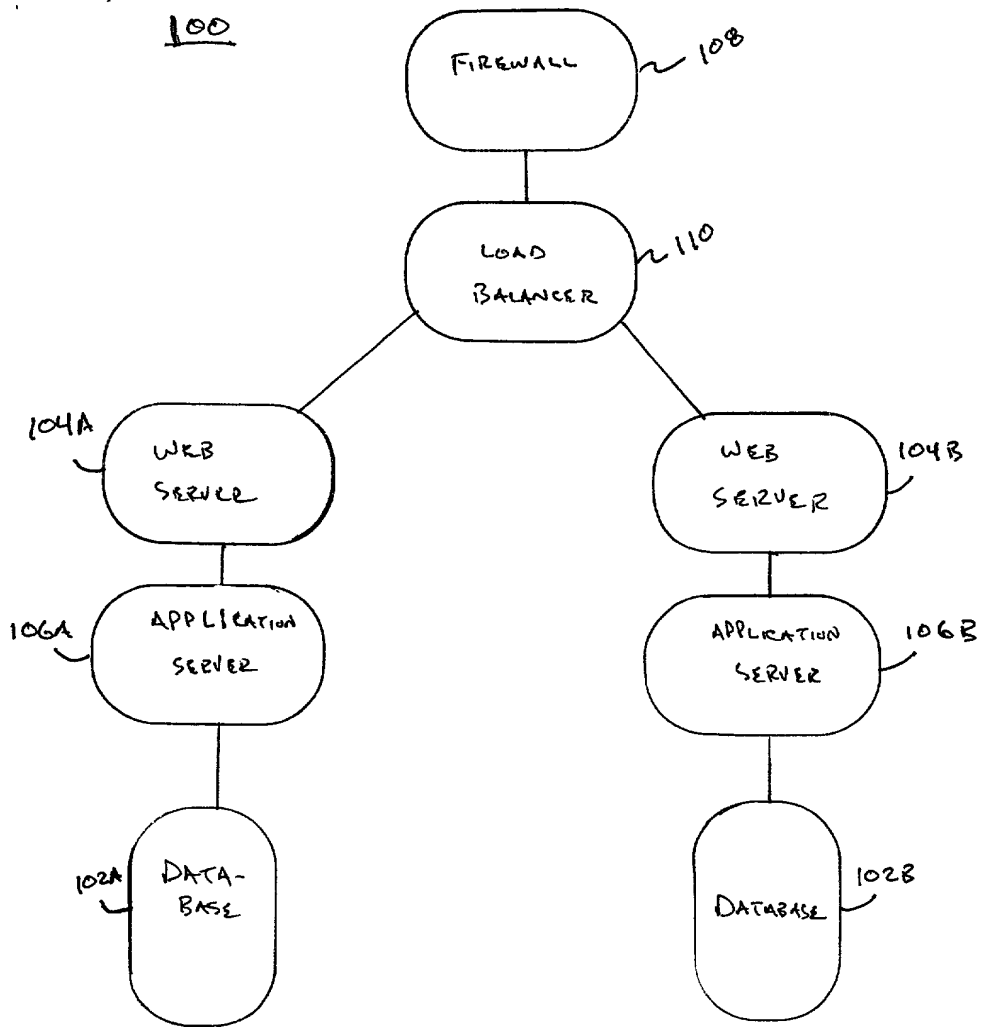


FIGURE 1

200

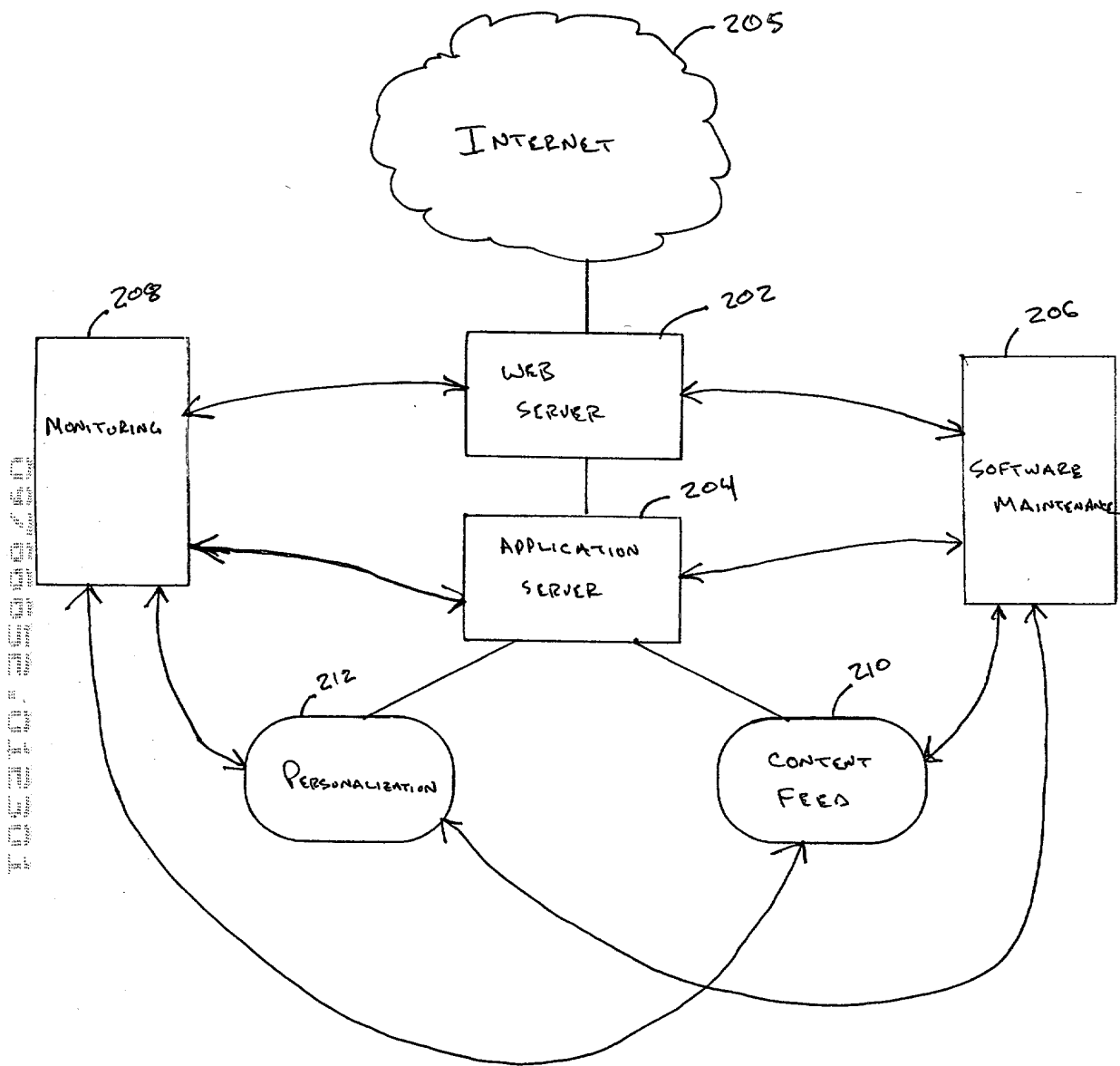


FIGURE 2

300

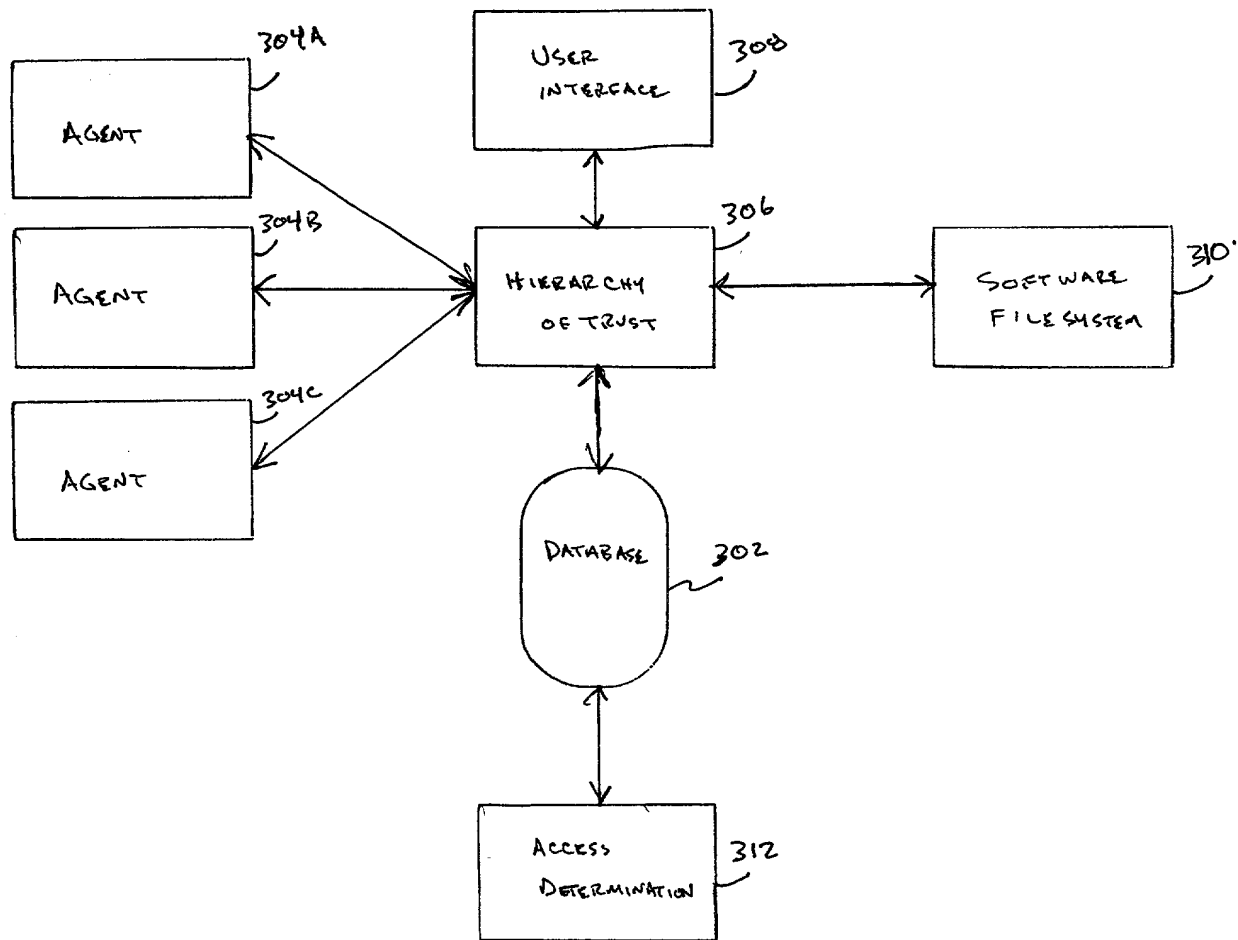


FIGURE 3

CUSTOMER ROLE PACKAGE

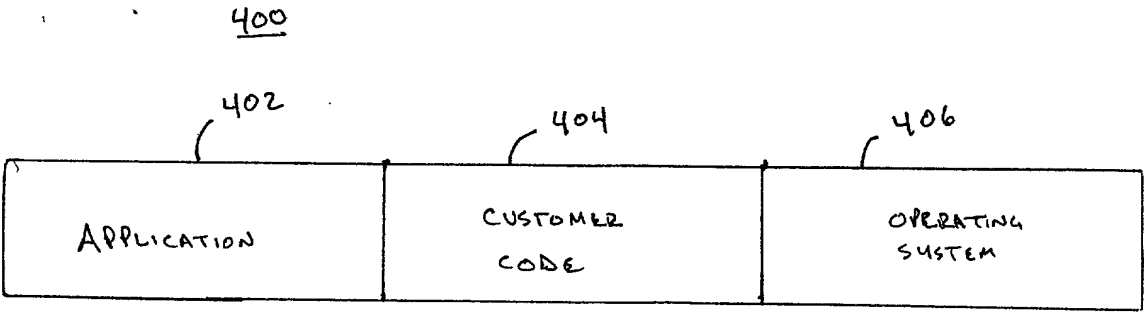


FIGURE 4

ROLE-CENTRIC MODEL

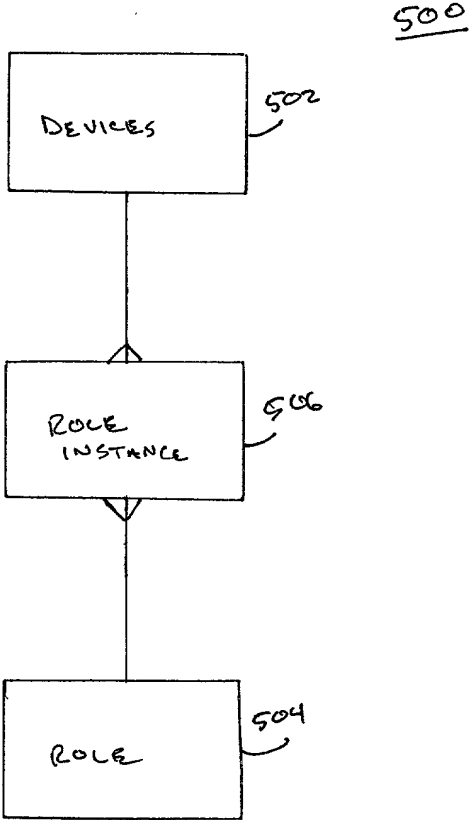


FIGURE 5

SERVICE-CENTRIC MODEL

600

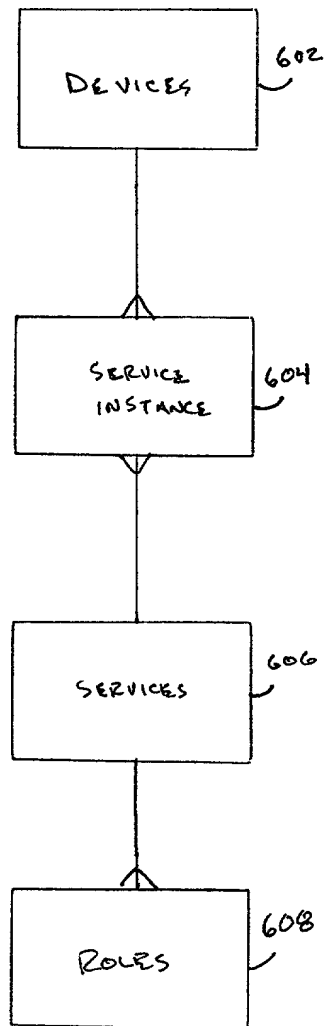


FIGURE 6

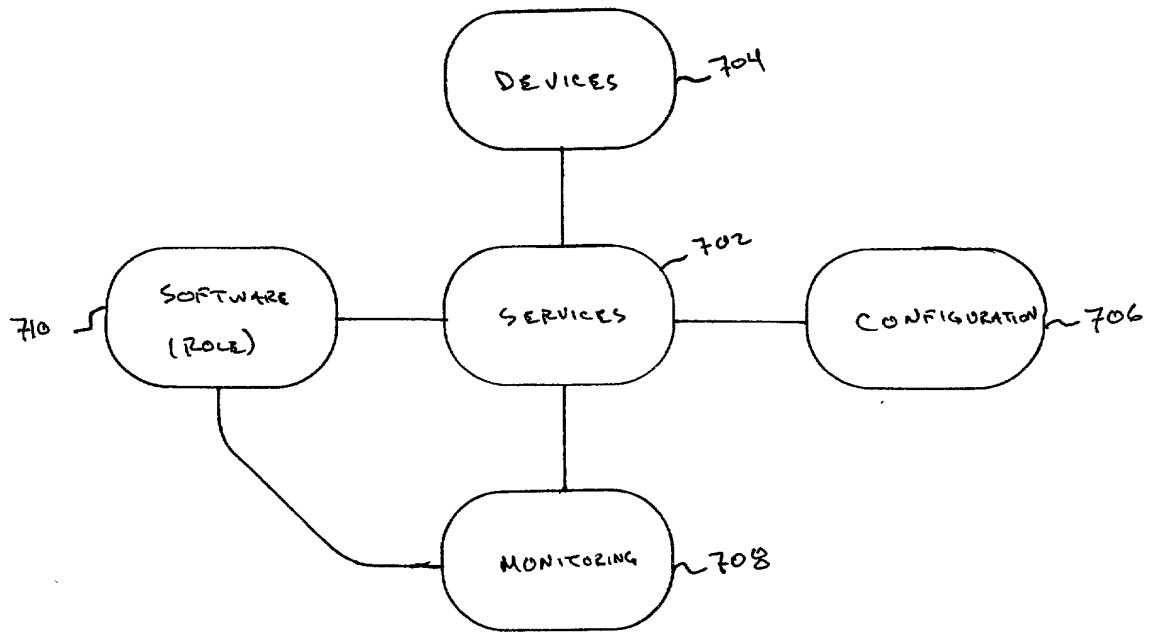


FIGURE 7

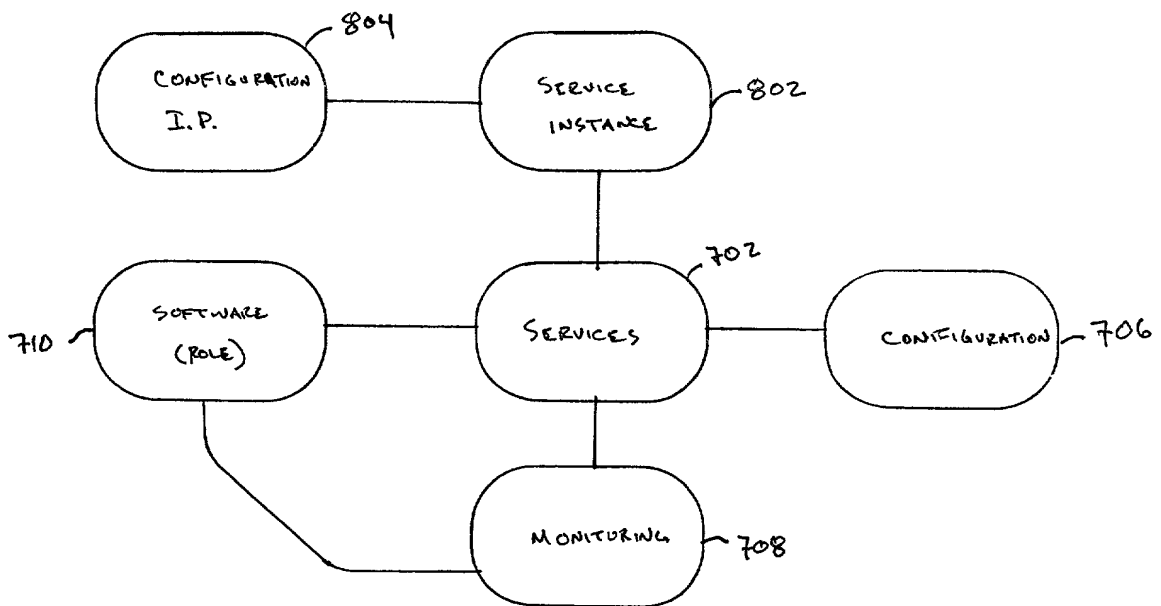


FIGURE 8

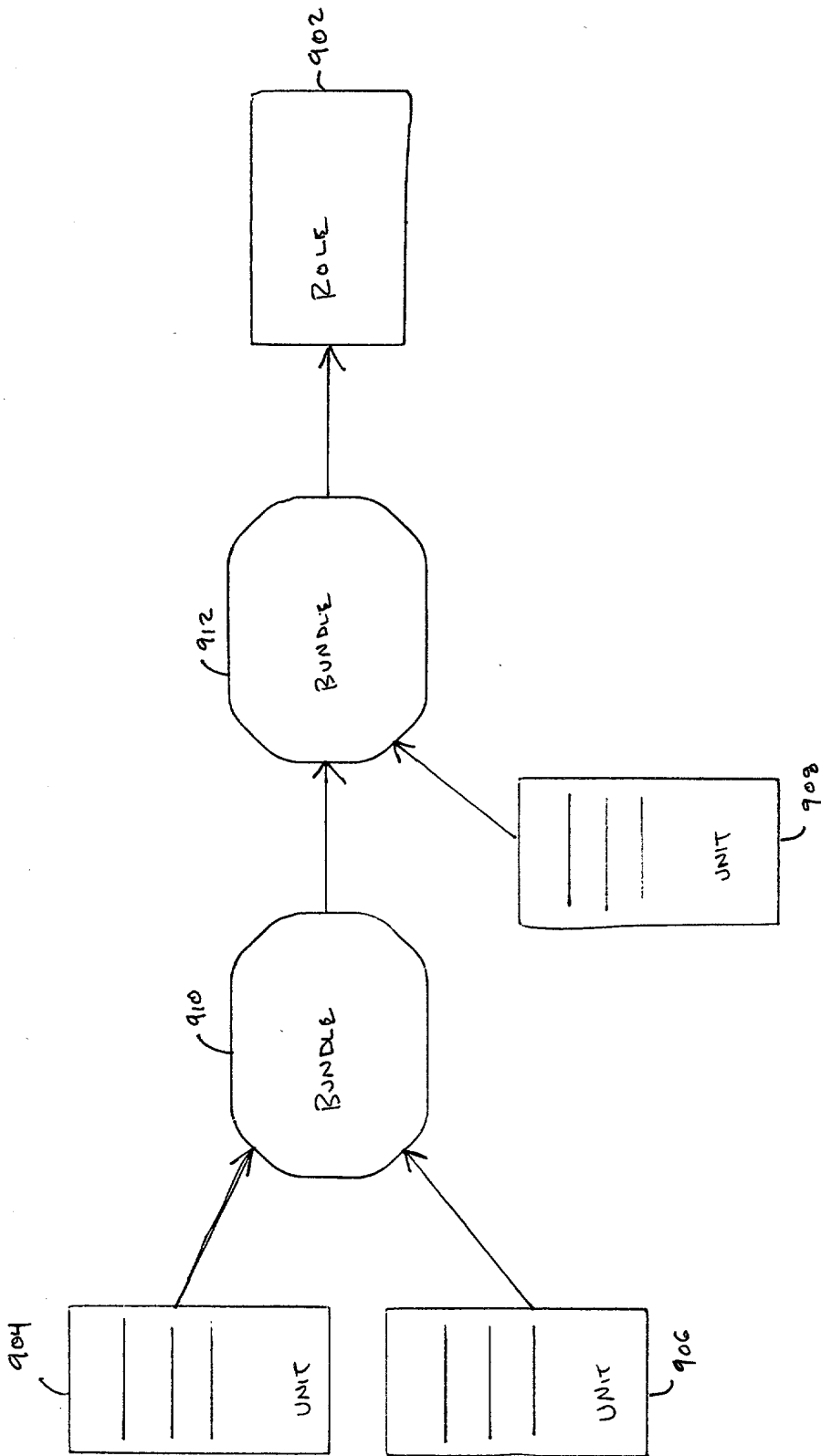


FIGURE 9

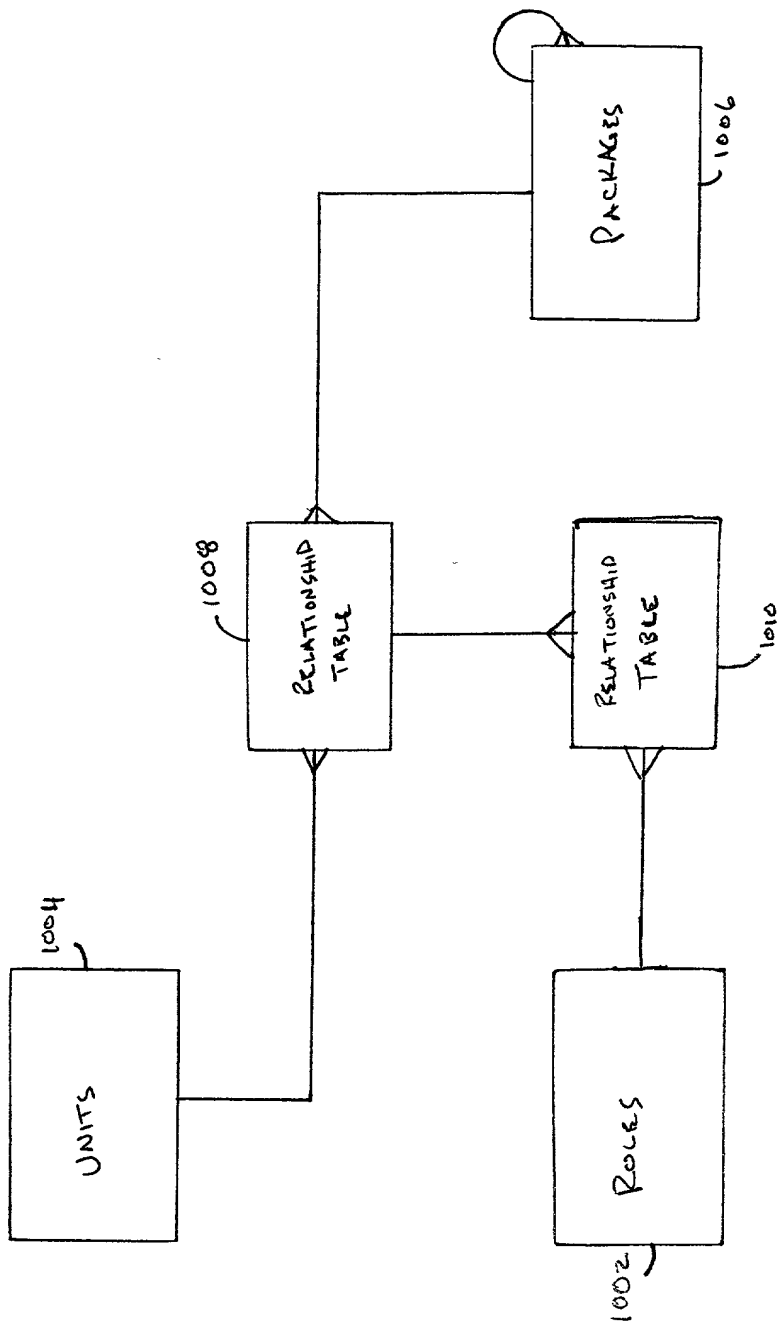


FIGURE 10

1100

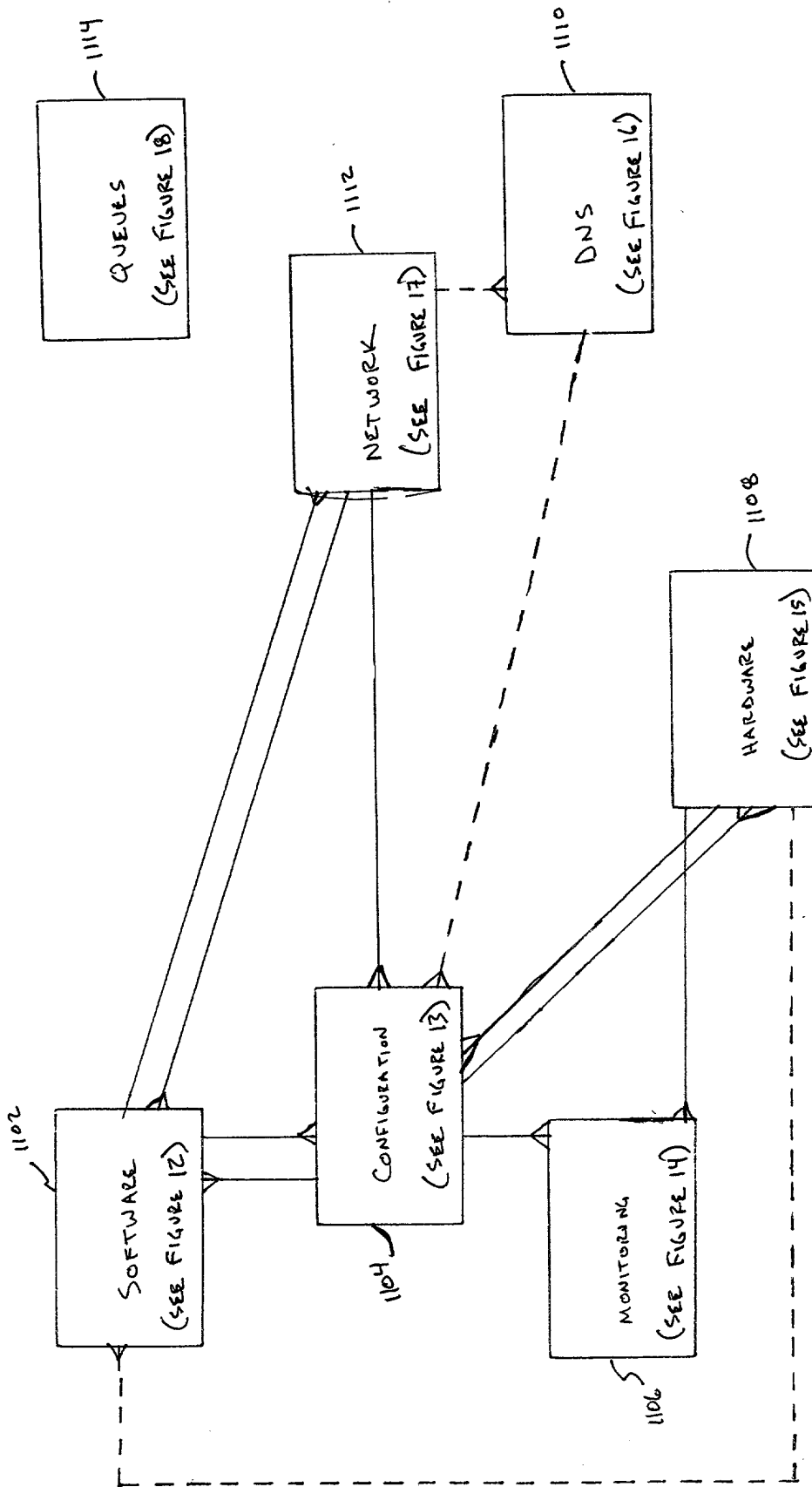


FIGURE 11

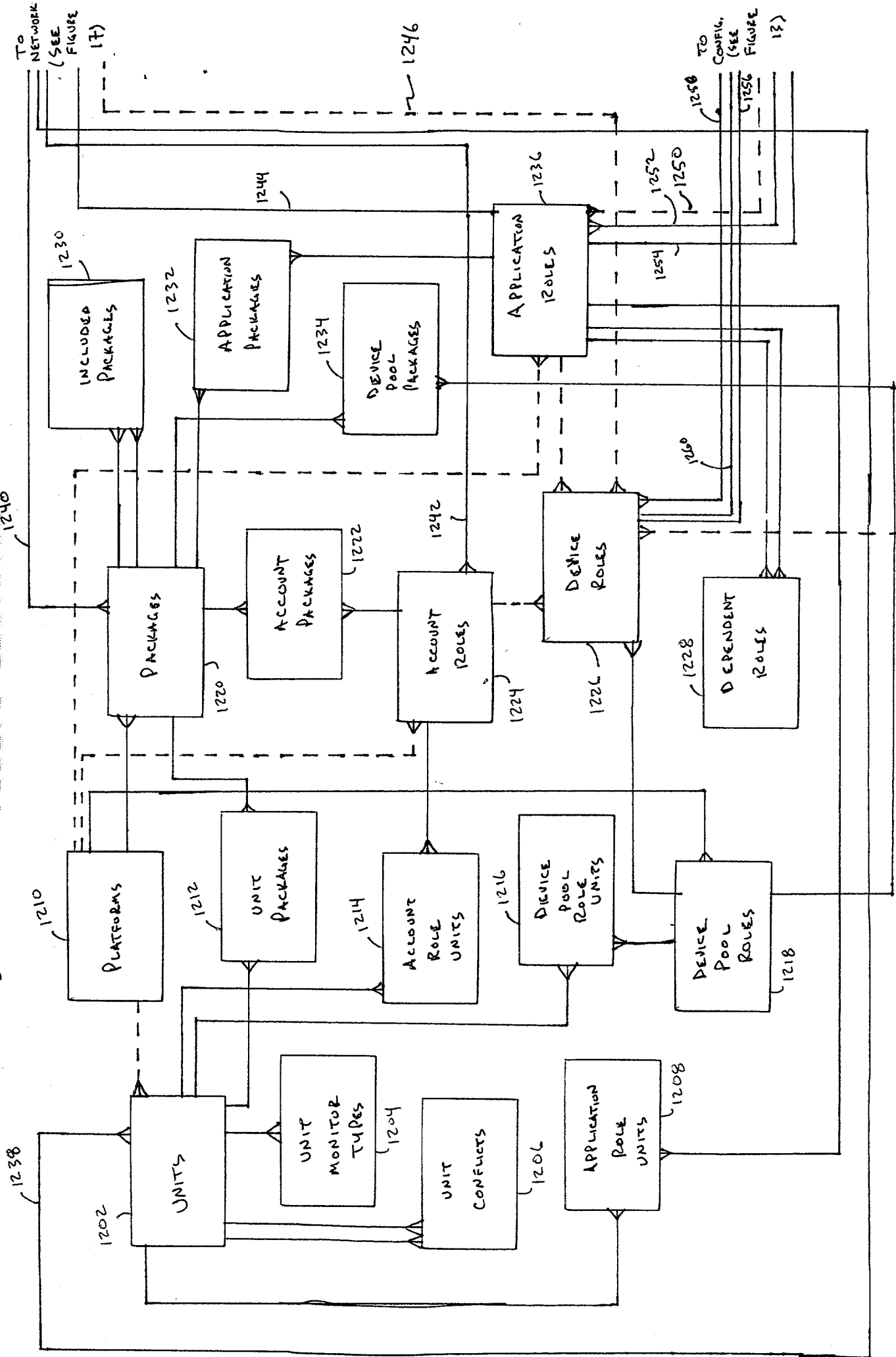


FIGURE 12

TO HARDWARE
(SEE FIGURE 15)

CONFUGURATION 1104

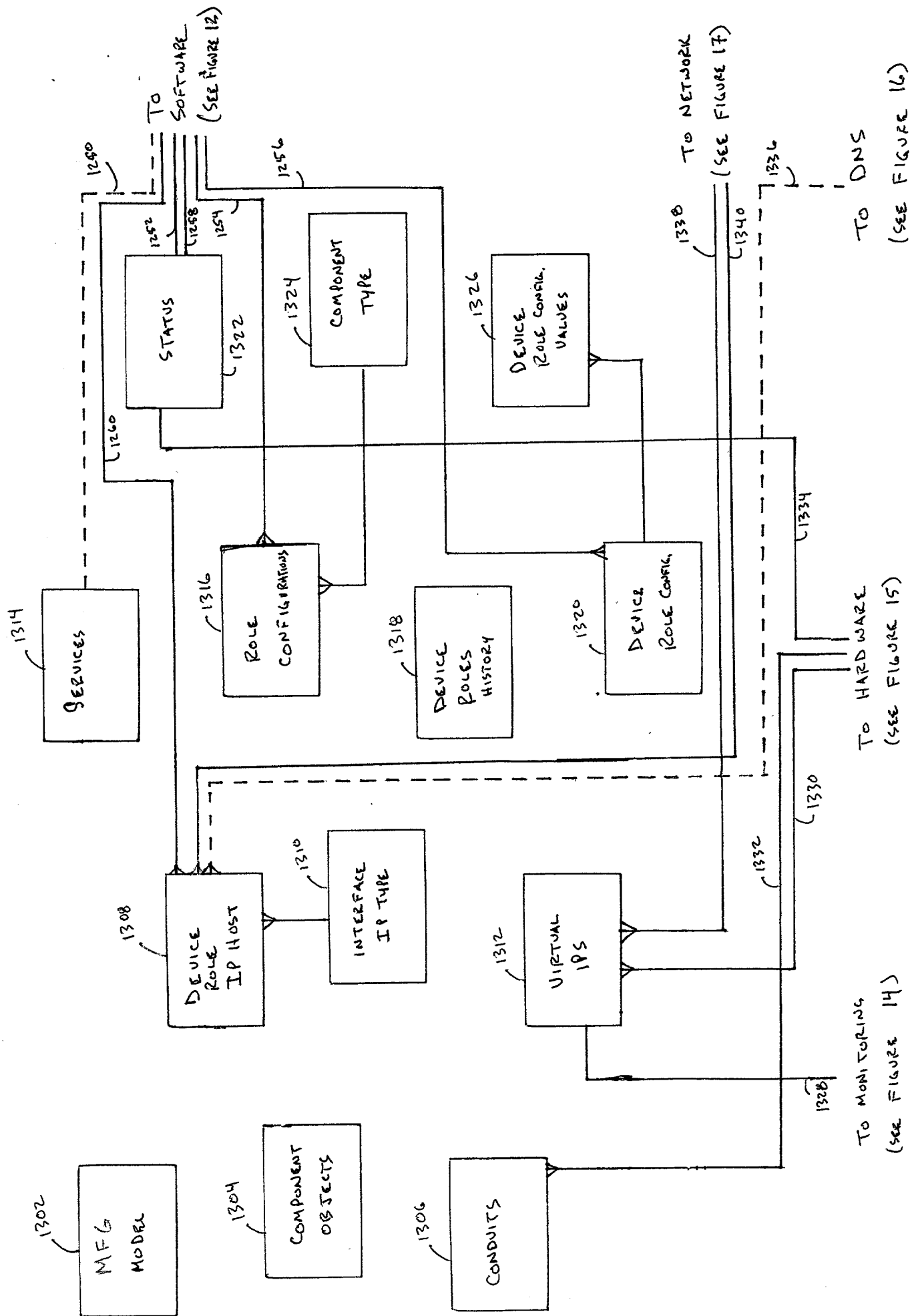


Figure 13

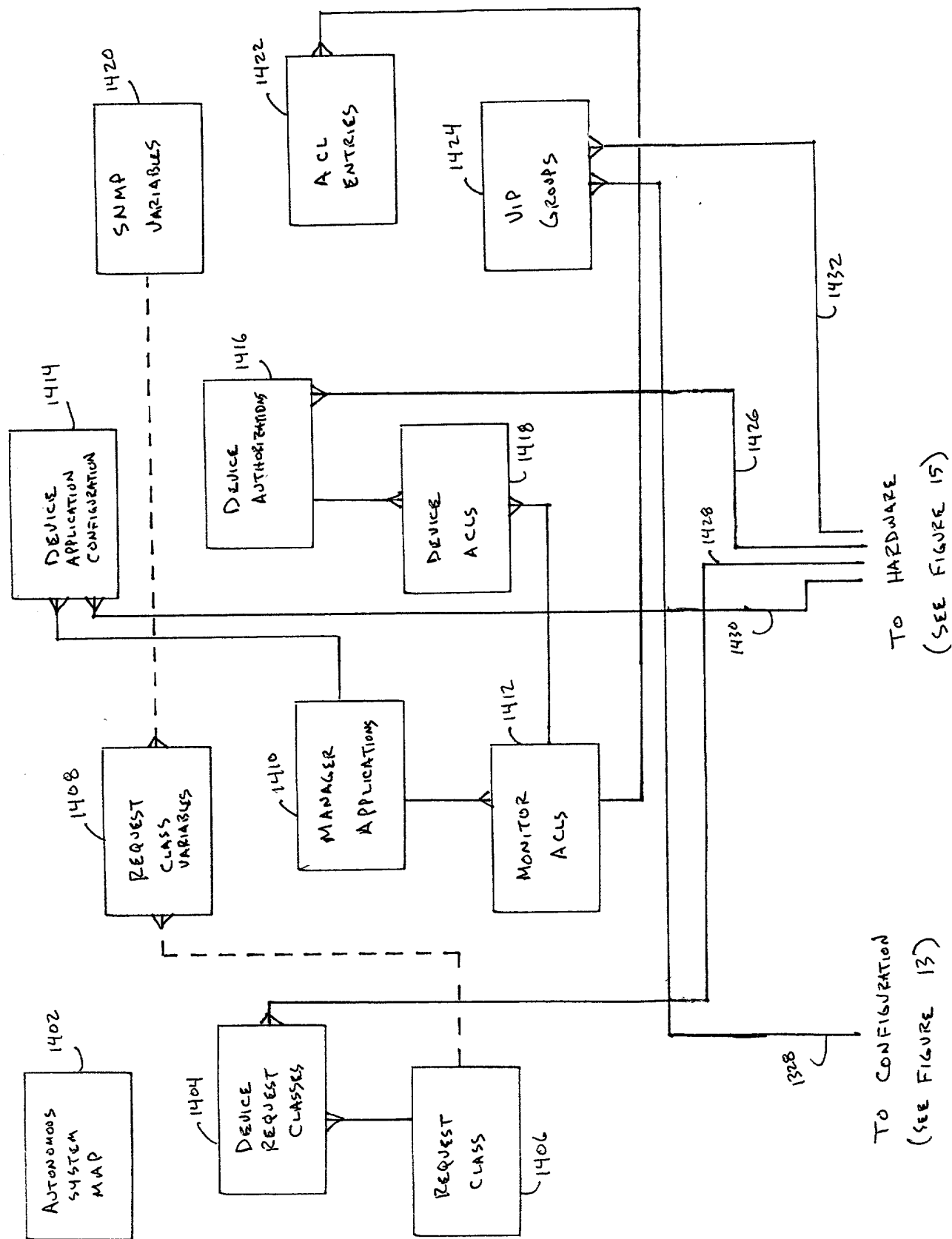


FIGURE 14

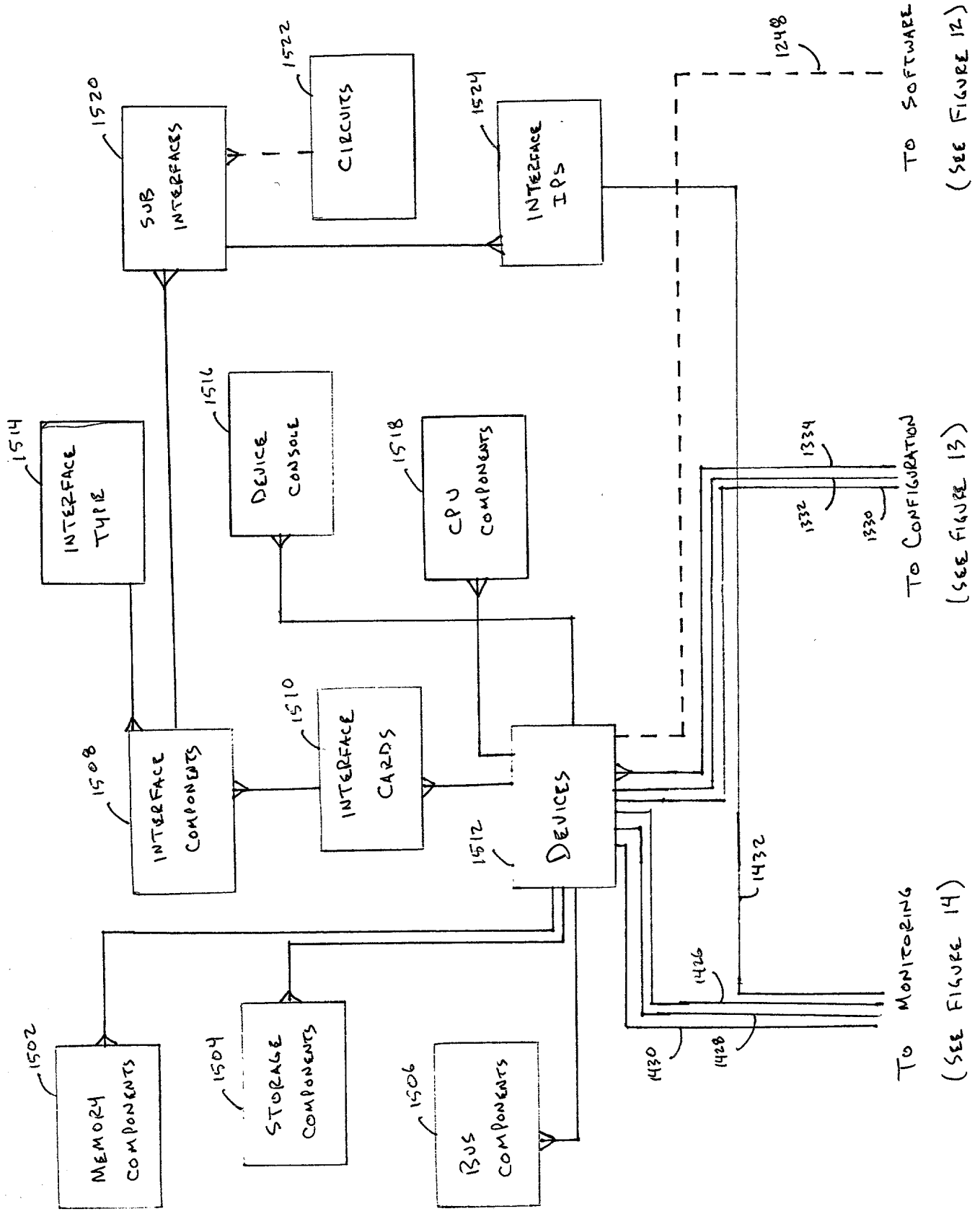
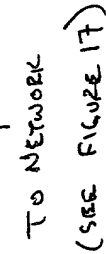
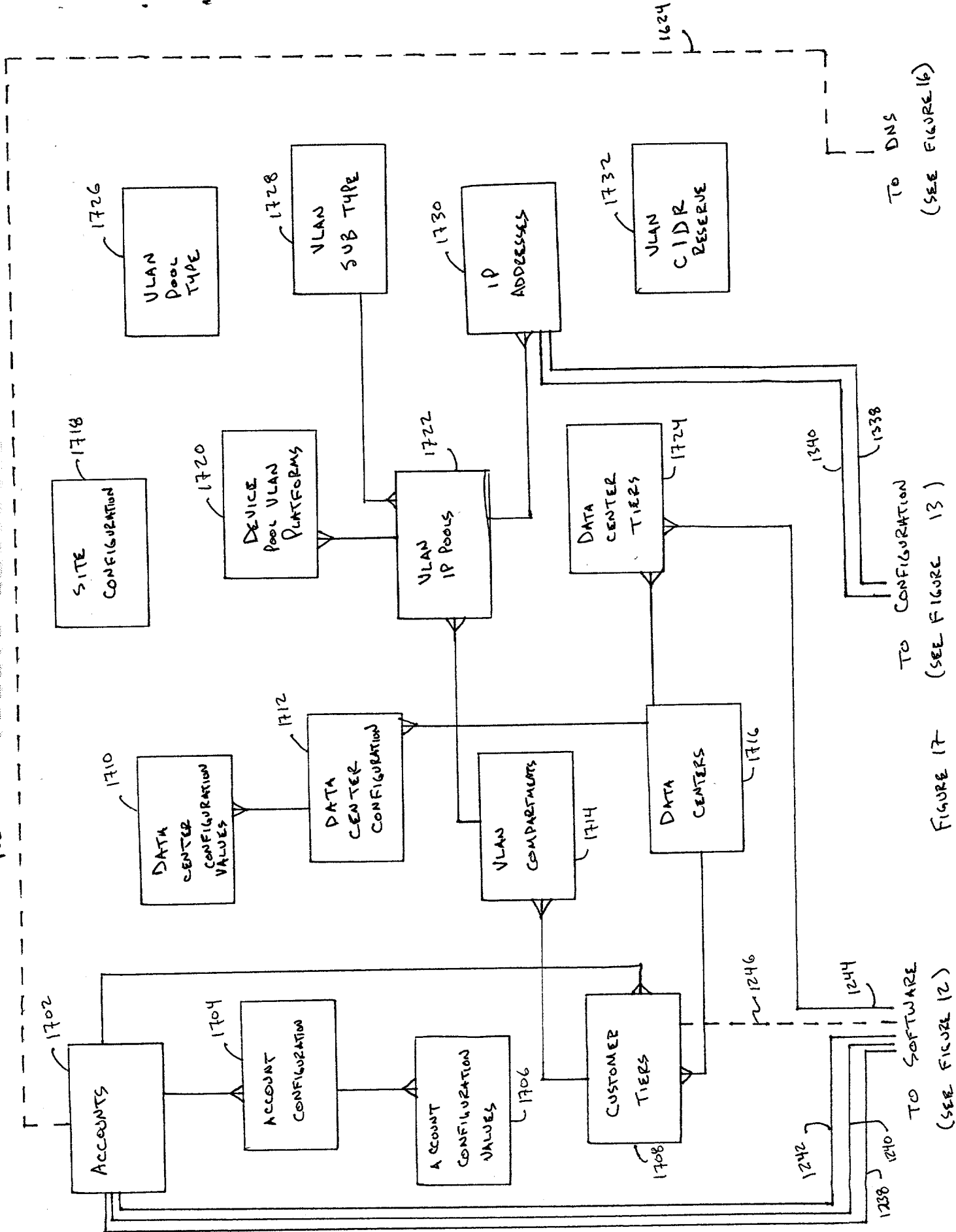


FIGURE 15

[illegible]

(See Figure 13)



TO DNS
(SEE FIGURE 16)

TO CONFIGURATION
(SEE FIGURE 13)

TO SOFTWARE
(SEE FIGURE 12)

FIGURE 17

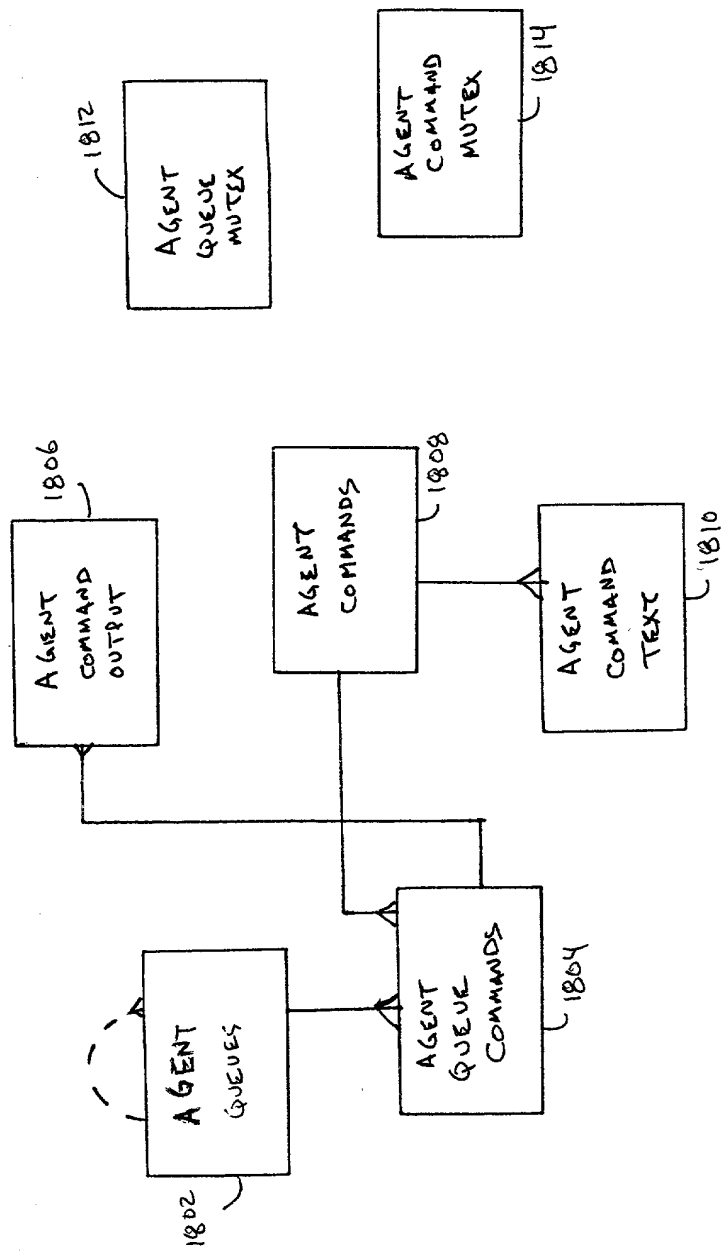


FIGURE 18